

# Last Days of Life Template Re-Launch Communications Plan 2021



Roles that we have identified to help Champion use of the Template



Key Messages that we need Champions to Communicate to their colleagues



Resources we have made available to help Champions to convey to key message

Community Coaches (East)

Community Service Managers (South & Vale)

Specialist Palliative Care Teams

GP's working in Hospices

ICP Medical Directors

OOH's District Nurses

OOH's GP's

## 1. Helps to support person-centred end of life care by:

- reducing the chances of elements of care being overlooked
- facilitating clear and timely decision making at a point a person is recognised as dying
- providing a consistent approach across services to support communication and coordination of care

## 2. Developed and informed by national guidance and recommendations e.g. NICE Care of the Dying Adult, Five Priorities for Care of the Dying Person

## 3. Supports defensible medico-legal documentation around last days of life decision making as highlighted by; Gosport Enquiry, Frances Review, More Care, Less Pathway (Liverpool Care Pathway)

## 4. Time saving - reducing the need for end of life paperwork e.g. Nurse Verification of Death Forms\* and avoiding duplication as existing EPaCCS coding is pulled through

## 5. Provides supportive evidence for CQC

## 6. Informs a 'quick glance' summary view across services where there are sharing agreements to update on areas such as symptom control, communication with family, hydration, preferred place of death, suitability for Nurse Verification of expected death

Cheshire EPAIGE link

Screen-Shots of the template & Summary View

EMIS XML File to import Template

This poster with key messages

Re-launch Video

Slide-deck for champions

\*community patients only i.e. Care Homes may still require a paper form