

SCHEDULE 2 – THE SERVICES

A. Service Specifications (B1)

Mandatory headings 1-4. Mandatory but detail for local determination and agreement
 Optional heading 5-7. Optional to use, detail for local determination and agreement.

All subheadings for local determination and agreement

Service Specification No.	April 2020 V4
Service	Urgent Palliative Care Medicine Service
Commissioner Lead	NHS Cheshire CCG
Provider Lead	Superintendent Pharmacist
Period	1 April 2020 to 31 st March 2021
Date of Review	April 2021

1. Population Needs

1.1 National/local context and evidence base

The demand for palliative care drugs can be urgent and/or unpredictable.

Although all pharmacies can be expected to meet the needs of their population with regard to routine supply of palliative care drugs, in some cases treatment needs to be accessed quickly and from a wider range of drugs than may be routinely stocked. A number of the drugs used in palliative care are rarely used in other circumstances and are therefore often not widely available in community pharmacies. The stock held for the Urgent Palliative Care Medicine Service should be over and above the core stock holding and the CCGs agree to reimburse contractors should this medicine be held beyond the expiry date.

During the coronavirus pandemic, the need for urgent supplies of palliative care medicines is expected to increase.

2. Outcomes

2.1 NHS Outcomes Framework Domains & Indicators

Domain 1	Preventing people from dying prematurely	
Domain 2	Enhancing quality of life for people with long-term conditions	✓
Domain 3	Helping people to recover from episodes of ill-health or following injury	
Domain 4	Ensuring people have a positive experience of care	
Domain 5	Treating and caring for people in safe environment and protecting them from avoidable harm	

2.2 Local defined outcomes

To improve the accessibility of drugs used in palliative care for patients in the community.

To **guarantee** continuous availability of formulary stock from named pharmacies for patients and Health Care Professionals who require urgent access to palliative care medicines.

3. Scope

3.1 Aims and objectives of service

To ensure that there is appropriate access to the agreed formulary range of palliative care drugs (Appendix 1) in accessible locations across NHS Cheshire CCG particularly in the out of hours period, and when treatment is needed urgently.

3.2 Service description/care pathway

Selected pharmacies will hold the stock of an agreed range of drugs (Appendix 1) used in palliative care. The list will be agreed between the NHS Cheshire CCG and the local palliative care specialists and updated as necessary.

The Service provider **must** order and continuously hold the range and quantity of stock specified for the total number of hours the pharmacy is open, including bank holiday and rotas and during any periods of locum cover.

The pharmacy must include the Urgent Palliative Care Medicine Service in their entry on NHS Choices and accept referrals from NHS 111.

The Service provider will also participate in gathering of intelligence on stock availability via the Quarterly Audit on the Data Management Software (Pharmoutcomes) (see Appendix 2).

A list of pharmacies that have agreed to provide this service, together with their contact numbers (Appendix 3), will be available to community pharmacies, all GP practices, Out of Hours Services, NHS 111 and the palliative care teams in NHS Cheshire CCG.

The pharmacy is expected to carry out good stock management and on the rare occasions when medicines on the approved list expire the CCG will reimburse the drug tariff or cost price of stock that reaches its expiry date. The out of date stock form (Appendix 4) should be used to claim for date expired stock.

3.3 Service Model

The pharmacist will provide information and advice to the user, carer and clinician. They may also refer to specialist centres, support groups or other health and social care professionals where appropriate.

3.4 Any acceptance and exclusion criteria and thresholds

The service must be available in respect of all Palliative Care Patients resident in NHS Cheshire CCG.

3.5 Interdependence with other services/providers

This service will work closely with other community pharmacies, GP practices and NHS Cheshire CCG Urgent Care Service and the Palliative Care teams.

4. Applicable Service Standards

4.1 Applicable national standards (eg NICE)

Supply of ALL medicines must be in accordance with the Human Medicines Regulations 2012

The commissioner and the commissioned service provider recognise that this service specification and/or associated recorded information may be subject to Freedom of Information Requests (FOI). Each party shall comply with any such Freedom of Information requests received, in accordance with the Freedom of Information Act 2000 legal obligations.

The service provider shall comply with the requirements of the Health and Safety at Work Act 1974, the management of Health and Safety at Work Regulations 1999 and any other acts, regulation, orders or rules of law pertaining to health and safety.

The Urgent Palliative Care Medicines Service may only be provided by Pharmacists with a current registration with the General Pharmaceutical Council from premises that hold a current contract to supply NHS Pharmaceutical Services. It is recognized that several medicines in the palliative care formulary are Controlled Drugs subject to the relevant provisions in The Controlled Drugs (Supervision of Management and Use) Regulations 2013

4.2 Applicable local standards

The pharmacy is expected to carry out good stock management and on the rare occasions when medicines on the approved list expire, NHS Cheshire CCG will reimburse the drug tariff or cost price of stock that reaches its expiry date. The out of date stock form (Appendix 4) should be used to claim for date expired stock.

To ensure the full range (and quantities) of agreed drugs are in stock in the pharmacy **at all times**, Items used must be re-ordered promptly when dispensed.

To report to the CCG **immediately** if there is difficulty in obtaining any of the drugs.

To report to the CCG on an incident report form any items that are unable to be dispensed on-demand and inform the CCG how the incident has been resolved.

To ensure that whenever possible the stock is dispensed and replaced (when a suitable prescription is presented) to ensure the stock is rotated as much as possible. This will minimise occurrences of stock going out of date.

To increase the stock holding during the period of the coronavirus pandemic (see Appendix 1), for which an additional fee of £500 per pharmacy will be paid in quarter 1 of 2020-21

To complete the CCG quarterly audit of service provision via PharmOutcomes (copy: Appendix 3) and returning by the 14th of the next quarter for the following payment:

-£200 annual fee for providing **full** and **continuous** service as outlined in the service specification and irrespective of the number of prescriptions dispensed.

-The fee will be paid in four instalments of £50 on the completion of the quarterly audit via the PharmOutcomes data management system (Appendix 2).

-The commissioner has the discretion to withhold quarterly payments where the commissioned service provider fails to/is unable to, respond to the commissioner's assistance, including early termination of a contract for repeated transgressions.

Complaints

The service provider must have a complaints procedure that complies with Local Authority Social Services and National Health Service complaints (England) Regulations 2009.

Complaints directly linked to the quality of this service must be reported to the commissioner via the Minor Ailments Service Coordinator.
As part of this process providers should be able to investigate each complaint relating to lack of provision of the service and share lessons learnt and remedial actions taken with the commissioner.

5. Applicable quality requirements and CQUIN goals

5.1 Applicable quality requirements (See Schedule 4 Parts A-D)

Any registered Pharmacist may dispense palliative care medicines on receipt of a valid prescription. There are a variety of training resources that may support this service (but is not mandatory) available through CPPE.

The service provider will have a Standard Operating Procedure (SOP)/protocol which specifically detail the operational delivery of the Urgent Palliative Care Service in accordance with this specification.

The Service Provider must ensure that all staff working in the pharmacy have relevant knowledge, are appropriately trained and operate within the protocols/SOPs, this includes understanding when to recommend the service to clients and using sensitive client-centred communication skills.

The SOP/protocol should be reviewed at least every two years or before if circumstances dictate. Each review should be documented and the SOP/protocol subject to version control. Staff must read, date and sign the SOP/protocol after review.

The pharmacy can demonstrate that clear and accurate records are kept and retained for 7 years.

The pharmacy must remain compliant with all the essential services under the Community Pharmacy Contractual Framework as part of this agreement.

Pharmacy Contractors will **ensure** service provision notification to their www.nhs.uk webpage and NHS Direct 111 Directory of Services is up to date at **ALL** times.

5.2 Applicable CQUIN goals (See Schedule 4 Part E)

None applicable

6. Location of Provider Premises

The Provider's Premises are located at:

Please refer to contracted providers address.

7. Individual Service User Placement

Not applicable

Appendix 1

Urgent Palliative Care Medicine Service Stock Formulary

Drug name and strength	Form	Pack size	Quantity which must be maintained at all times	Stockholding required during coronavirus pandemic
Morphine 10mg/ml	Amps	10	1 pack	5 packs
Morphine 30mg/ml	Amps	10	1 pack	1 pack
Oxycodone 10mg/ml	Amps	5	1 pack	5 packs
Oxycodone 50mg/ml	Amps	5	1 pack	1 packs
Diamorphine 30mg	Amp	5	1 packs	1 packs
Cyclizine 50mg/ 1ml	Amp	5	2 packs	10 packs
Haloperidol 5mg /1ml	Amp	10	1 pack	5 packs
Levomepromazine 25mg/1ml	Amp	10	1 pack	5 packs
Midazolam 10mg/2ml	Amp	10	1 pack	5 packs
Glycopyrronium Bromide 200mcg/ml	Amp	10	1 pack	5 packs
Water for Injections	Amp	10	1 packs	5 packs
Dexamethasone 3.3mg/1ml (as sodium phosphate) 4mg /1ml	Amp	10	1 pack	1 packs

During the coronavirus pandemic stock shortages are likely; where there is a stock shortage please liaise with the prescriber and the CCG regarding the second and third line choices included in local guidance and published via the Cheshire epage website.

For example:

- If glycopyrronium is out of stock alternatives would include hyoscine hydrobromide injection or hyoscine butylbromide injection
- If levomepromazine is out of stock alternatives from within the formulary (e.g. midazolam, haloperidol or cyclizine) may be suitable, depending on the indication.

See <http://www.cheshire-epaige.nhs.uk/> for clinical guidance.

Appendix 2

Think Pharmacy Urgent Palliative Care Medicine Service
Quarterly service audit – to be completed via PharmOutcomes

Urgent Palliative Care Medicine Service Audit (Preview)

Date of Audit

Service Monitoring, Self-Assessment Declaration

Pharmacies must have all of these procedures and processes in place to satisfy the audit

Tick Boxes to Confirm

- A SOP or guidance which specifically details the overall delivery of
- the service Completed and documented annual review of the
- SOP/Guidance All staff trained to follow the service delivery spec
- A training log that details training given to staff
- A process in place to ensure that all new staff are aware of this service
- A copy of the latest service specification in the pharmacy for reference

Any Issues?

Summarise any issues the pharmacy has encountered with the delivery of the service

Record your issues here

Palliative Care Medicines

Confirm that ALL off the palliative care medicines are in the pharmacy and in date

All in stock and in date? Yes No

Pharmacy Declaration

I confirm that this pharmacy will continuously provide an Urgent Palliative Care Service in accordance with the Service Specification for the period 2020-21

I confirm that by agreeing to provide the Service this form acts as an invoice for payment

Declaration Yes No

Urgent Palliative Care Medication Service List of Community Pharmacy Providers

Providers holding additional stock during the **coronavirus pandemic** are highlighted in yellow.

NHS Cheshire CCG	Pharmacy Contact details	Opening Times
Andrews Pharmacy 71 Kennedy Avenue, Macclesfield , Cheshire, SK10 3DE	01625 618481	Monday 09:00 - 17:30 Tuesday 09:00 - 17:30 Wednesday 09:00 - 17:30 Thursday 09:00 - 17:30 Friday 09:00 - 17:30 Saturday 09:00 - 12:30 Sunday Closed
Alsager Pharmacy 25 Lawton Road, Alsager, Stoke On Trent, Staffordshire, ST7 2AA	01270 882049	Monday 08:15 - 18:30 Tuesday 08:15 - 18:30 Wednesday 08:15 - 18:30 Thursday 08:15 - 18:30 Friday 08:15 - 18:30 Saturday 09:00 - 17:00 Sunday Closed
Asda Pharmacy Victoria Centre, Crewe , Cheshire, CW1 2PT	01270 258271	Monday 08:00 - 23:00 Tuesday 07:00 - 23:00 Wednesday 07:00 - 23:00 Thursday 07:00 - 23:00 Friday 07:00 - 23:00 Saturday 07:00 - 22:00 Sunday 10:00 - 16:00
Asda Pharmacy Market Square, Ellesmere Port, CH65 0HW	0151 348 6110	Monday 08:00 - 22:00 Tuesday 07:00 - 22:00 Wednesday 07:00 - 22:00 Thursday 07:00 - 22:00 Friday 07:00 - 22:00 Saturday 07:00 - 22:00 Sunday 10:30 - 16:00
Boots Grand Junction Way, Crewe, Cheshire, CW1 2RP	01270251070	Monday 08:00 - 20:00 Tuesday 08:00 - 20:00 Wednesday 08:00 - 20:00 Thursday 08:00 - 20:00 Friday 08:00 - 20:00 Saturday 08:00 - 19:00 Sunday 11:00 - 17:00

Boots UK 64 King Street Knutsford WA16 6DT	01565 633114	Monday 08:30 - 17:30 Tuesday 08:30 - 17:30 Wednesday 08:30 - 17:30 Thursday 08:30 - 17:30 Friday 08:30 - 17:30 Saturday 08:30 - 17:30 Sunday 10:30 - 16:30
Boots UK 24-26 Grove Street Wilmslow SK9 1DY	01625 523320	Monday 09:00 – 17:30 Tuesday 09:00 – 17:30 Wednesday 09:00 – 17:30 Thursday 09:00 – 17:30 Friday 09:00 – 17:30 Saturday 09:00 – 17:30 Sunday 11:00 - 16:00
Boots UK 39-45 Witton Street, Northwich , Cheshire, CW9 5DH	01606 42187	Monday 09:00 - 17:30 Tuesday 09:00 - 17:30 Wednesday 09:00 - 17:30 Thursday 09:00 - 17:30 Friday 09:00 - 17:30 Saturday 09:00 - 17:00 Sunday Closed
Clear Pharmacy 31-32 The Market Centre, Victoria Street, Crewe, CW1 2NG	01270 213624	Monday 08:45 - 17:30 Tuesday 08:45 - 17:30 Wednesday 08:45 - 17:30 Thursday 08:45 - 17:30 Friday 08:45 - 17:30 Saturday 08:45 - 17:30 Sunday Closed
Cohens Chemist Waters Green Medical Ctr, Sunderland Street , Macclesfield, SK11 6JL	01625 664405	Monday 07:00 - 22:00 Tuesday 07:00 - 22:00 Wednesday 07:00 - 22:00 Thursday 07:00 - 22:00 Friday 07:00 - 22:00 Saturday 07:00 - 22:00 Sunday 10:00 - 20:00
Cohens Pharmacy 38 Princess Street, Knutsford, Cheshire, WA16 6BN	01565 633078	Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 18:00 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 13:00 Sunday Closed

<p>Galen Pharmacy 10 - 12 Liverpool Road, Neston, CH64 3RA</p>	<p>0151 336 2350</p>	<p>Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 18:00 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 17:00 Sunday Closed</p>
<p>Lloyds in Sainsburys 61 Cumberland Street, Macclesfield, Cheshire, SK10 1BJ</p>	<p>01625 603906</p>	<p>Monday 08:00 - 23:00 Tuesday 07:00 - 23:00 Wednesday 07:00 - 23:00 Thursday 07:00 - 23:00 Friday 07:00 - 23:00 Saturday 07:00 - 22:00 Sunday 10:00 - 16:00</p>
<p>Lloyds in Sainsburys Middlewich Road, Nantwich, Cheshire, CW5 6PH</p>	<p>01270 618591</p>	<p>Monday 07:00 - 23:00 Tuesday 07:00 - 23:00 Wednesday 07:00 - 23:00 Thursday 07:00 - 23:00 Friday 07:00 - 23:00 Saturday 07:00 - 22:00 Sunday 10:00 - 16:00</p>
<p>Lloyds Pharmacy in Sainsburys Venables Road, Northwich, Cheshire, CW9 5RT</p>	<p>01606 314509</p>	<p>Monday 07:00 - 23:00 Tuesday 07:00 - 23:00 Wednesday 07:00 - 23:00 Thursday 07:00 - 23:00 Friday 07:00 - 23:00 Saturday 07:00 - 22:00 Sunday 10:00 - 16:00</p>
<p>Lloyds Pharmacy in Sainsburys Caldy Valley Road Great Boughton Chester, CH3 5QJ</p>	<p>01244 314297</p>	<p>Monday 07:30 - 19:00 Tuesday 07:30 - 19:00 Wednesday 07:30 - 19:00 Thursday 07:30 - 19:00 Friday 07:30 - 19:00 Saturday 07:30 - 19:00 Sunday 10:00 - 16:00</p>

<p>London Road Pharmacy Unit 1, 157 London Road, Macclesfield, Cheshire, SK11 7SP</p>	<p>01625 617331</p>	<p>Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 18:00 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 12:30 Sunday Closed</p>
<p>Peak Pharmacy 5-6 Weston Square, Earlsway, Macclesfield, SK11 8SS</p>	<p>01625 423465</p>	<p>Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 17:30 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 17:30 Sunday Closed</p>
<p>Pondas Pharmacy 7 Cheviot Square Winsford Cheshire CW7 1QS</p>	<p>01606 593312</p>	<p>Monday 09:00-12:30–14:00-18:00 Tuesday 09:00-12:30–14:00-18:00 Wednesday 09:00-12:30–14:00-18:00 Thursday 09:00-12:30–14:00-18:00 Friday 09:00-12.30–14:00-18:00 Saturday 09:00- 13:00 Sunday Closed</p>
<p>Rowlands 66 Richard Moon Street Crewe Cheshire CW1 3AX</p>	<p>01270 213741</p>	<p>Monday 08:30 - 18:00 Tuesday 08:30 - 18:00 Wednesday 08:30 - 18:00 Thursday 08:30 - 18:00 Friday 08:30 - 18:00 Saturday 09:00 - 12:00 Sunday Closed</p>
<p>Rowlands St Anne's Walk Middlewich CW10 9BE</p>	<p>01606 837604</p>	<p>Monday 08:30 - 18:30 Tuesday 08:30 - 18:30 Wednesday 08:30 - 18:30 Thursday 08:30 - 18:30 Friday 08:30 - 18:30 Saturday 09:00 - 12:00 Sunday Closed</p>
<p>Rowlands 16 Fir Lane Sandiway Northwich CW8 2NT</p>	<p>01606 882449</p>	<p>Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 18:00 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 13:00 Sunday Closed</p>

Rowlands 77 High Street, Tarporely CW6 0AB	01829 733201	Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 18:00 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 16:30 Sunday Closed
Rydale Pharmacy 18 North Street Coppenhall Crewe Cheshire CW1 4NL	01270 584870	Monday 09:00-13:00 – 14:00-17:30 Tuesday 09:00-13:00 – 14:00-17:30 Wednesday 09:00-13:00 – 14:00-17:30 Thursday 09:00-13:00 – 14:00-17:30 Friday 09:00-13:00 – 14:00-17:30 Saturday 09:30-12:30 Sunday Closed
Tesco instore Pharmacy Congleton Barn Road, Congleton , Cheshire, CW12 1LR	0345 6779196	Monday 06:30 - 22:30 Tuesday 06:30 - 22:30 Wednesday 06:30 - 22:30 Thursday 06:30 - 22:30 Friday 06:30 - 22:30 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00
Tesco instore Pharmacy Hibel Road , Macclesfield, SK10 2AB	01625 310013	Monday 08:00 - 20:00 Tuesday 08:00 - 20:00 Wednesday 08:00 - 20:00 Thursday 08:00 - 20:00 Friday 08:00 - 20:00 Saturday 08:00 - 20:00 Sunday 10:00 – 16:00
The Prescription Service 16 Princess Street, Knutsford, Cheshire , Warrington, WA16 6BU	01565 653229	Monday 08:30 - 19:30 Tuesday 08:30 - 19:30 Wednesday 08:30 - 19:30 Thursday 08:30 - 19:30 Friday 08:30 - 19:30 Saturday 09:00 - 17:00 Sunday Closed
The Village Pharmacy Unicorn House, Prestbury, Macclesfield , Cheshire, SK10 4DG	01625 829216	Monday 09:00 - 17:30 Tuesday 09:00 - 17:30 Wednesday 09:00 - 17:30 Thursday 09:00 - 17:30 Friday 09:00 - 17:30 Saturday 09:00 - 13:00 Sunday Closed

<p>Tytherington Pharmacy 2-3 The Precinct, Tytherington, Macclesfield, Cheshire, SK10 2HB</p>	<p>01625 612993</p>	<p>Monday 09:00 - 18:00 Tuesday 09:00 - 18:00 Wednesday 09:00 - 18:00 Thursday 09:00 - 18:00 Friday 09:00 - 18:00 Saturday 09:00 - 14:00 Sunday Closed</p>
<p>Well 1 Park Lane , Congleton, Cheshire, CW12 3DN</p>	<p>01260 280810</p>	<p>Monday 08:45 - 18:30 Tuesday 08:45 - 18:30 Wednesday 08:45 - 18:30 Thursday 08:45 - 18:30 Friday 08:45 - 18:30 Saturday 09:00 - 13:00 Sunday Closed</p>
<p>Well Ashfields Middlewich Road , Sandbach, Cheshire, CW11 1EQ</p>	<p>01270275050</p>	<p>Monday 08:00 - 20:00 Tuesday 08:00 - 18:30 Wednesday 08:00 - 18:30 Thursday 08:00 - 18:30 Friday 08:00 - 18:30 Saturday Closed Sunday Closed</p>
<p>Well Alsager Health Centre, 12 Sandbach Road South, Alsager, Cheshire, ST7 2AD</p>	<p>01270 872798</p>	<p>Monday 08:30 - 18:30 Tuesday 08:30 - 18:30 Wednesday 08:30 - 17:00 Thursday 08:30 - 18:30 Friday 08:30 - 18:30 Saturday Closed Sunday Closed</p>
<p>Well Church View Care Centre, Beam Street, Nantwich CW5 5NX</p>	<p>01270 627565</p>	<p>Monday 08:00 - 18:30 Tuesday 08:00 - 18:30 Wednesday 08:00 - 18:30 Thursday 08:00 - 18:30 Friday 08:00 - 18:30 Saturday 08:30 - 13:00 Sunday Closed</p>
<p>Well Dunwoody Way, Crewe, Cheshire, CW1 3AW</p>	<p>01270 212842</p>	<p>Monday 08:30 - 20:00 Tuesday 08:30 - 18:30 Wednesday 08:30 - 18:30 Thursday 08:30 - 18:30 Friday 08:30 - 18:30 Saturday 09:00 - 13:00 Sunday Closed</p>

<p>Well Winsford Health Centre, Dene Drive , Winsford, Cheshire, CW7 1AT</p>	<p>01606 592543</p>	<p>Monday 08:30 - 18:30 Tuesday 08:30 - 18:30 Wednesday 08:30 - 18:30 Thursday 08:30 - 18:30 Friday 08:30 - 18:30 Saturday Closed Sunday Closed</p>
<p>Well Unit 3a Kingsmead Square, Regency Way, Kingsmead , Northwich, Cheshire, CW9 8UW</p>	<p>01606 42663</p>	<p>Monday 08:30 - 18:45 Tuesday 08:30 - 18:45 Wednesday 08:30 - 18:45 Thursday 08:30 - 18:45 Friday 08:30 - 18:45 Saturday 09:00 - 13:00 Sunday Closed</p>
<p>Well Rope Lane Medical Centre, Rope Lane, Shavington , Crewe, Cheshire, CW2 5DA</p>	<p>01270 567 500</p>	<p>Monday 08:30 - 18:30 Tuesday 08:30 - 18:30 Wednesday 08:30 - 18:30 Thursday 08:30 - 18:30 Friday 08:30 - 18:30 Saturday 09:00 - 13:00 Sunday Closed</p>
<p>Well Fountains Health, Delamere Street, Chester CH1 4DS</p>	<p>01244 398685</p>	<p>Monday 08:30 - 18:30 Tuesday 08:30 - 18:30 Wednesday 08:30 - 18:30 Thursday 08:30 - 18:30 Friday 08:30 - 18:30 Saturday 08:00 - 21:00 Sunday 10:00 – 21:00</p>



Appendix 4

**Urgent Palliative Care Medicine Service Claim for
expired stock**

Service Provider				
Address				
Expired stock				
Drug	Form	Quantity	Drug Tariff Price	Purchased From

Claims will be paid within 28 days of submission of this form accompanied by a *purchase invoice*.

Send completed claims form to:

Please note this address is only valid from 1st April 2020

CCG	Invoice details
NHS Cheshire CCG	NHS Cheshire CCG 27D Payables M705 Phoenix House Topcliffe Lane Wakefield WF3 1WE